

Food Recall Information Sheet

FSANZ 2024/24

Date: 18/04/2024 09:41 PM

Recall Information	
Reason for Recall	The presence of an undeclared allergen (milk). U
Recall Level	Consumer
Recall Detection	The recall is the result of Consumer complaint
Proposed Method of Disposal/Rectification	<p>Consumers - Return product to place of purchase for a full refund.</p> <p>Retailers - Isolate the affected product for collection by manufacturer.</p> <p>Distribution Centres - Isolate the affected product and collection by manufacturer.</p>

Product Information		
Food Description	Pancake Mix	
Product Name	Mt Elephant Buttermilk Wholefood Pancake Mix 230g	
Package Details	Package Description	Package Size
	Cardboard box	230g
Date Marking	Best Before	BB 19Mar2025 BB 09Oct2024 BB 10Oct2024 BB 19Dec2024
Batch Identification	Batch Code	GTIN (barcode)
	n/a	9353799002528
Manufactured In	VIC	
Manufacturer Name	Propax Pty Ltd (t/a OzPack)	
Manufacturer Details	35 Koornang Rd Scoresby VIC 3179	
Distribution		
Units Imported/Manufactured	Precise Quantity 6,990	
Units Warehoused	Precise Quantity 1,889	
Time in Market	A few weeks	
Affected states and territories	State/Territory	Retail Outlets (point of sale)
	Nation Yes al:	Coles, Woolworths and online

Company Information	
Name	Elixinol Wellness (Byron Bay) Pty Ltd
Address	Company Matters Pty Limited Level 12, 680 George Street Sydney NSW 2000
Email	edwina.ewart@hempfoods.com.au
Company Recall Contact	Edwina Ewart
Contact Number	0402 049 382

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Communication Plan	
Communicated to Consumers via	Business website notification; social media, Direct communication to online customers, through distributors, wholesalers, and Coles & WW stores.
Company Website	www.mtelephant.com.au
Public Contact Number	03 5201 0398
Consumers seeking information on the recall may be directed to the FSANZ website .	

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