



# Food Recall Information Sheet

FSANZ 2024/16

Date: 08/03/2024 10:09 PM

Recall Information	
<b>Reason for Recall</b>	Microbial (salmonella) contamination. salmonella
<b>Recall Level</b>	Consumer
<b>Recall Detection</b>	The recall is the result of Consumer complaint
<b>Pathogen</b>	Salmonella
<b>Corrective Action taken</b>	Amended processing/handling procedures; Identified new critical control points;
<b>Reported Illness</b>	To date, there has been 2 cases of illness reported to FSANZ by the sponsor associated with this product recall.
<b>Proposed Method of Disposal/Rectification</b>	Consumers - Return product to place of purchase for a full refund. Retailers - Isolate the affected product and destroy under managerial supervision. Distribution Centres - Isolate the affected product and collection Moringafi. Manufacturer - Isolate the affected product and destroy on site.

Product Information		
<b>Food Description</b>	Drink mix	
<b>Product Name</b>	Green Juice	
<b>Package Details</b>	<b>Package Description</b>	<b>Package Size</b>
	plastic jar	270g
<b>Date Marking</b>	Other Expiry	25/06/25
<b>Batch Identification</b>	<b>Batch Code</b>	<b>GTIN (barcode)</b>
	C7615	0793591602585
<b>Manufactured In</b>	QLD	
<b>Country of Origin</b>	Australia	
<b>Manufacturer Name</b>	Morlife Pty Ltd	
<b>Manufacturer Details</b>	32 Technology Drive, Arundel QLD, Australia	
Distribution		
<b>Units Manufactured</b>	Precise Quantity 499 jars	
<b>Units Warehoused</b>	Precise Quantity 262 jars	
<b>Time in Market</b>	Entered the Market on 25/06/2023	
<b>Affected states and territories</b>	<b>State/Territory</b>	<b>Retail Outlets (point of sale)</b>
	NSW: Yes	Online, <b>Independent Retailers</b>
	ACT: Yes	Online
	QLD: Yes	Online, <b>Independent Retailers</b>
	VIC: Yes	Online, <b>Independent Retailers</b>
	TAS: Yes	Online, <b>Independent Retailers</b>
	SA: Yes	Online
	NT: Yes	Online
	WA: Yes	Online

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### Company Information

<b>Name</b>	Moringafi
<b>Address</b>	4-6 Pheasant Ct, Heritage Park QLD 4118
<b>Email</b>	carson@webgator.com.au
<b>Company Recall Contact</b>	Carson Sharein
<b>Contact Number</b>	0401999907

### Communication Plan

<b>Communicated to Consumers via</b>	Business website notification; Customer loyalty database; Point-of-sale notification;
<b>Company Website</b>	<a href="http://www.moringafi.com.au">www.moringafi.com.au</a>
<b>Public Contact Number</b>	1800667464
Consumers seeking information on the recall may be directed to the <a href="#">FSANZ website</a> .	

### Other

<b>Other Information:</b>	<p>Out of the batch of 499 jars, we have traced all our sales and found that only 184 units have been sold to the public since July 1, 2023. Only 1 case of serious illness was reported to us last year in October, but it seemed to be an isolated event. Another repeat customer said she preferred the previous batch because this batch was difficult to stomach. We reported these cases to our manufacturer and they requested a sample for testing. We didn't expect there to be a problem with the batch because I assumed manufacturers were required to do this testing before releasing it. It was the first time for us to use this manufacturer and we put the 2 negative customer reports down to a detox effect or reaction to the Stevia or Thaumatin. We refunded one of them and replaced the order of the other with some of our previous batch.</p>
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